



TECH

BULLETIN

April 2009

The Tech Bulletin is designed to quickly and easily provide useful information regarding Otto Bock products and services. In this issue, we will focus on 32-bit versus 64-bit operating systems.

Otto Bock HealthCare would like to take this opportunity and share with you a change in computer operating systems that is affecting use of Otto Bock C-Soft, ElbowSoft, MyoSoft, Sliders and any other software provided by Otto Bock. All Otto Bock software was designed based on a 32-bit operating system. Most computer manufacturers now offer their customers an option to choose either the 32-bit or 64-bit operating system. Visually the operating systems look identical, but the underlying architecture is dramatically different. To learn more about the differences between 32-bit and 64-bit, check out the following article from Microsoft: <http://windowshelp.microsoft.com/Windows/en-US/help/41531554-d5ef-4f2c-8fb9-149bdc5c8a701033.msp>

What does this mean to you? This is an industry wide issue and many software companies are working diligently to update their software. Otto Bock is no exception. We are working to make our software compatible with 64-bit operating systems. At this time, however, if you are purchasing a computer with the intention of running Otto Bock software on it, please be sure to purchase a 32-bit operating system.

Resources

Determine which operating system is currently installed on your computer:
<http://support.microsoft.com/kb/827218>

Please contact our Product Support Specialty Team at 800.328.4058 with any questions.